



★★★★★  
**ELITE**  
PRIVATE JET SERVICE

**ELITE** GROUND HANDLING

PREMIUMSERVICE **WORLDWIDE**

PREMIUMSERVICE **WORLDWIDE**



# ELITE GROUND HANDLING







WELCOME ON BOARD



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ELITE  
PRIVATE JET SERVICE

ELITE GROUND HANDLING



# PREMIUMSERVICE WORLDWIDE

YOUR ONE-STOP SHOP FOR GROUND HANDLING AT OVER **400** AIRPORTS

Dear Reader,

Elite Private Jet Service has been known for its reliability, discretion and first class service in ground handling for over 15 years now.

With service at over 400 airports worldwide, consisting of our own stations and a reliable network of cooperation partners, we have succeeded in recent years in creating the largest network of stations in the world.

This puts us in the unique position of being able to offer a consistently excellent one-stop shop service worldwide and fulfil our role as your global partner for all flight-related matters.

Our cooperation partners prepare the flights for our customers to our very high quality standards.

Several times a year, we reassure ourselves of the quality of these services by performing random quality inspections.

Fill out the online enquiry form and find the destination airport you wish to fly to in our airport overview.

Access an overview of our services and experience a new definition of ground handling service on your next flight – our first-class and reliable service; worldwide and from a single source.

**Maik Steinmüller**  
CEO & CHAIRMAN







ELITE  
PRIVATE JET SERVICE

ELITE DESTINATIONS

**EUROPE**

	CITY	AIRPORT	IATA	ICAO
<b>ALBANIA</b>	TIRANA	-	TIA	LATI
<b>AUSTRIA</b>	INNSBRUCK	-	INN	LOWI
	KLAGENFURT	-	KLU	LOWK
	SALZBURG	-	SZG	LOWS
	VIENNA	-	VIE	LOWW
<b>BELGIUM</b>	ANTWERPEN	DEURNE	ARN	EBAW
	BRUSSELS	INTERNATIONAL	BRU	EBBR
	CHARLEROI	BRÜSSEL SÜD	CRL	EBCI
	LIEGE	-	LGG	EBLG
	OOSTENDE	-	OST	EBOS
<b>BOSNIA-HERZEGOVINA</b>	SARAJEVO	-	SJJ	LQSA
	TUZLA	-	TZL	LQTZ
<b>BULGARIA</b>	BURGAS	-	BOJ	LBBG
	GORNA ORYAHOVITSA	-	GOZ	LBGO
	PLOVDIV	-	PDV	LBPD
	SOFIA	-	SOF	LBSF
	VARNA	-	VAR	LBWN

**CROATIA**

BRAC	-	BWK	LDSB
DUBROVNIK	-	DBV	LDDU
OSIJEK	-	OSI	LDOS
PULA	-	PUY	LDPL
RIJEKA	-	RJK	LDRI
ZADAR	-	ZAD	LDZD
ZAGREB	-	ZAG	LDZA

**CYPRUS**

LANARCA	-	LCA	LCLK
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**CZECH REPUBLIK**

BRNO	TURANY	BRQ	LKTB
CESKE BUDEJOVICE	-	-	LKCS
HRADEC KRALOVE	-	-	LKHV
KARLOVY VARY	-	KLV	LKKV
KUNOVICE	-	UHE	LKKU
MNICHOVO HRADISTE	-	-	LKMH
OSTRAVA	MOSNOV	OSR	LKMT
PARDUBICE	-	PED	LKPD
PRAGUE	RUZYNE	PRG	LKPR
PRAGUE	VODOCHODY	-	LKVO
PREROV	-	PRV	LKPO



**DENMARK**

AALBORG	-	AAL	EKYT
BILLUND	-	BLL	EKBI
KOPENHAGEN	-	RKE	EKRK

**ESTONIA**

TALLINN	-	TLL	EETN
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**FINLAND**

HELSINKI	-	HEL	EFHK
TAMPERE	-	TMP	EFTP
TURKU	-	TKU	EFTU

**FRANCE**

BASEL	MULHOUSE	BSL/MLH	LFSB
LILLE	LESQUIN	LIL	LFQQ
LYON	SAINT EXUPERY	LYS	LFLL
MARSEILLE	PROVENCE	MRS	LFML
MONTPELLIER	-	MPL	LFMT
NANTES	ATLANTIQUE	NTE	LFRS
NICE	COTE D'AZURE	NCE	LFMN
PARIS	CHARLES DE GAULLE	CDG	LFPG
PARIS	LB BOURGET	LBG	LFPB
STRASBOURG	-	SXB	LFST
TOULON	ST. TROPEZ	TLN	LFTH
TOULOUSE	BLAGNAC	TLS	LFBO

## GERMANY

BERLIN	SCHÖNEFELD	SXF	EDDB
BERLIN	TEGEL	TXL	EDDT
BREMEN	-	BRE	EDDW
COLOGNE	BONN	CGN	EDDK
DORTMUND	-	DTM	EDLW
DRESDEN	-	DRS	EDDC
DUESSELDORF	-	DUS	EDDL
FRANKFURT AM MAIN	-	FRA	EDDF
HAMBURG	-	HAM	EDDH
HANNOVER	-	HAJ	EDDV
LEIPZIG / HALLE	-	LEJ	EDDP
MUNICH	-	MUC	EDDM
NEUBRANDENBURG	-	FNB	ETNU
NÜRNBERG	-	NUE	EDDN
ROSTOCK	LAAGE	RLG	ETNL
STUTTGART	-	STR	EDDS
OBERPFAFFENHOFEN	-	OBI	EDMO

## GREAT BRITAIN

ABERDEEN	DYCE	ABZ	EGPD
BIRMINGHAM	-	BHX	EGBB
BOURNEMOUTH	-	BOH	EGHH
CARDIFF	-	CWL	EGFF
DONCESTER	SHEFFIELD	DSA	EGCN
EAST MIDLANDS	NOTTINGHAM	EMA	EGNX
EDINBURGH	-	EDI	EGPH
GLASGOW	ABBOTSINCH	GLA	EGPF
INVERNESS	-	INV	EGPE
LIVERPOOL	-	LPL	EGGP
LONDON	BIGGIN HILL	BQH	EGKB
LONDON	GATWICK	LGW	EGKK
LONDON	HEATHROW	LHR	EGLL
LONDON	LUTON	LTN	EGGW
LONDON	STRANSTED	STN	EGSS
MANCHESTER	-	MAN	EGCC
SOUTHAMPTON	-	SOU	EGHI



## GREECE

ATHEN INTL.	-	ATH	LGAV
CHANIA	-	CHQ	LGSA
CHIOS	-	JKH	LGHI
CORFU	-	CFU	LGKR
IOANNIA	-	IOA	LGIO
IRAKLION	-	HER	LGIR
KALAMATA	-	KLX	LGKL
KARPATOS	-	AOK	LGKP
KAVALA	-	KAV	LGKV
KITHIRA	-	KIT	LGKC
KEFALLINIA	-	EFL	LGKF
KOS	-	KGS	LGKO
LIMNOS	-	LXS	LGLM
MIKONOS	-	JMK	LGMK
MYTILENE	-	MJT	LGMT
PATRAS	-	GPA	LGRX
PREVEZA	-	PVK	LGPZ
RHODOS	-	RHO	LGRP
SAMOS	-	SMI	LGSM
SKIATHOS	-	JSI	LGSK
THESSALONIKI	-	SKG	LGTS
THIRA	-	JTR	LGSR
VOLOS	-	VOL	LGVO
ZAKINTHOS	-	ZTH	LGZA

**HUNGARY**

BUDAPEST	-	BUD	LHBP
DEBRECEN	-	DEB	LHDC
SARMELLEK	-	SOB	LHSM

**ICELAND**

REYKJAVIK	-	RKV	BIRK
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**IRELAND**

DUBLIN	-	DUB	EIDW
SHANNON	-	SNN	EINN

**ITALY**

BARI	-	BRI	LIBD
BOLOGNA	G.MARCONI	BLQ	LIPE
BOLZANO	-	BZO	LIPB
BRINDISI	AEROPORTO DEL SALENTO	BDS	LIBR
FLORENCE	G. MARCONI	FLR	LIRQ
MILAN	LINATE	LIN	LIML
MILAN	MALPENSA	MXP	LIMC
NAPOLI	CAPODICHINO	NAP	LIRN
OLBIA	COSTA SMERALDA	OLB	LIEO
PISA	GALILEO GALILEI	PSA	LIRP
ROME	CIAMPINO	CIA	LIRA
ROME	FIUMICINO	FCO	LIRF
TORINO	CASELLE	TRN	LIMF
VENICE	MARCO POLO	VCE	LIPZ

## LATVIA

LIEPAJA	-	LPX	EVLA
RIGA	-	RIX	EVRA

## LITHUANIA

KAUNAS	-	KUN	EYKA
PALANGA	-	PLQ	EYPA
SIAULIAI	-	SQQ	EYSA
VILNIUS	-	VNO	EYVI

## MACEDONIA

OHRID	-	OHD	LWOH
SKOPJE	PETROVEC	SKP	LWSK

## MALTA

VALETTA	-	MLA	LMML
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## NETHERLANDS

AMSTERDAM	SCHIPOL	AMS	EHAM
MAASTRICHT	AACHEN	MAA	EHBK
ROTTERDAM	-	RTM	EHRD

## NORWAY

BURGEN	-	BGO	ENBR
OSLO	-	OSL	ENGM
STAVANGER	-	SVG	ENZV
TRONDHEIM	-	TRD	ENVA

**POLAND**

BYDGOSZCZ	--	BZG	EPBY
GDANSK	-	GDN	EPGN
KATOWICE	-	KTW	EPKT
KRAKOW	-	KRK	EPKK
LODZ	-	LCJ	EPLL
POZNAN	-	PZN	EPPO
RZESZOW	-	RZE	EPRZ
SZCZECIN	-	SZZ	EPSC
WARSAW	-	WAW	EPWA
WROCLAW	-	WRO	EPWR

**PORTUGAL**

LISSABON	-	LIS	LPPT
PORTO	-	OPO	LPPR

**ROMANIA**

BACAU	--	BCM	LRBC
BAIA MARE	-	BAY	LRBM
BUCHAREST	BANAESA	BBU	LRBS
BUCHAREST	OTOPENI	OTP	LROP
CLUJ	NAPOCA	CLJ	LRCL
CONSTANTA	-	CND	LRCK
CRAIOVA	-	CRA	LRCV
IASI	-	IAS	LRIA
ORADEA	-	OMR	LROD
SALCEA	SUCEAVA	SCV	LRSV
SIBIU	-	SBZ	LRSB
TIMISOARA	-	TSR	LRTR



## SERBIA AND MONTENEGRO

BELGRAD	-	BEG	LYBE
NIŠ	-	INI	LYNI
PODGORICA	-	TGD	LYPG
PRISTINA	-	PRN	LYPR
TIVAT	-	TIV	LYTV

## SLOVAKIA

BRATISLAVA	M.R. STEFANIK	BTS	LZIB
KOSICE	BARCA	KSC	LZKZ
PIESTANY	-	PZY	LZPP
POPRAD	-	TAT	LZTT
SLIAC	-	SLD	LZSL
ZILINA	-	ILZ	LZZI

## SPAIN

ALMERIA	-	ALC	LEAM
ARECIFE LANZAROTE	-	ACE	GCRR
BARCELONA	-	BCN	LEBL
FUERTEVENTURA	-	FUE	GCFV
GRAN CANARIA	-	LPA	GCLP
IBIZA	-	IBZ	LEIB
JEREZ DE LA FRONTERA	-	XRY	LEJR
LA PALMA	-	SPC	GCLA
MADRID BARAJAS	BARAJAS	MAD	LEMD
MADRID TORREJON	TORREJON	TOJ	LETO

**SPAIN**

MALAGA	-	AGP	LEMG
MENORCA	MAHON	MAH	LEMH
PALMA DE MALLORCA	-	PMI	LEPA
SANTIAGO DE COMPOSTELA	-	SCQ	LEST
SEVILLA	SAN PABLO	SVQ	LEZL
TENERIFE SUR	-	TFS	GCTS
VALENCIA	-	VLC	LEVC

**SWEDEN**

GOTHENBURG	-	GOT	ESGG
STOCKHOLM	-	ARN	ESSA

**SWITZERLAND**

BASEL	MULHOUSE	BSL/MLH	LSZM/LFSB
GENEVA	-	GVA	LSGG
ZURICH	KLOTEN	ZRH	LSZH

**UKRAINE**

DNEPROPETROVSK	-	DNK	UKDD
DONETSK	-	DOK	UKCC
IVANO FRANKOVSK	-	IFO	UKLI
KIEV	BORISPOL	KBP	UKBB
KIEV	ZHULIANY	IEV	UKKK
LVOV	-	LVO	UKLL
ODESSA	-	ODS	UKOO
ROVNE	-	RWN	UKLR
SIMPHEROPOL	-	SIP	UKFF
UZHGOROD	-	UDJ	UKLU



ELITE  
PRIVATE JET SERVICE

ELITE DESTINATIONS

ASIA



**C.I.S. COUNTRIES**

CITY	AIRPORT	IATA	ICAO
ALMATY	-	ALA	UAAA
ANDZHAN	-	AZN	UTKA
ASHGABAT	-	ASB	UATT
ASTANA	-	TSE	UACC
BAIKONOR	-	AOX	UAON
BAKU	-	BAK	UBBB
BISHKEK	-	FRU	UAFM
BUKHARA	-	BHK	UTSB
DUSHANBE	-	DYU	UTDD
KISHINEV	-	KIV	LUKK
MINSK	-	MSQ	UMMS
NUKUS	-	NCU	UTNN
SAMARKAND	-	N/A	UTSS
TASHKENT	-	TAS	UTTT
TBILISI	-	TBS	UGTB
TERMEZ	-	TMJ	UTST
TURKMENBASHI	-	KRW	UTAK
URGENCH	-	UGC	UTNU
YEREVAN	-	EVN	UDYZ



## CHINA

BEIJING	-	PEK	ZBAA
CHANGCHUNN	-	CGQ	ZYCC
CHANGSHA	-	HHA	ZGNN
CHENGDU	-	CTU	ZUUU
CHONGQING	-	CKG	ZUCK
DALIAN	-	DLC	ZYTL
FUZHOU	-	KHN	ZSFZ
GUANZHOU	-	CAN	ZGGG
HAIKOU	-	HAK	ZJHK
HAILAER	-	HLD	ZBLA
HANGZHOU	-	HGH	ZSHC
HARBIN	-	HRB	ZYHB
HEFEI	-	HFE	ZSOF
HETIAN	-	HTN	ZWTN
HONG KONG	INTERNATIONAL	HKG	VHHH
HUHEHAOTE	-	HET	ZBHH
JIAMUSI	-	JMU	ZYJM
JINAN	-	TNA	ZSJM
KASHI	-	KHG	ZWSH
LANZHOU	-	ZGC	ZLLL
LASA	-	LXA	ZULS

CHINA

NANCHANG	-	KHN	ZSCN
NANJING	-	NKG	ZSNJ
NANNING	-	NNG	ZGNN
QINGDAO	-	TAO	ZSQD
SANYA	-	SYX	ZJSY
SHANGHAI	HONGQIAO	SHA	ZSSS
SHANGHAI	PUDONG	PVG	ZSPD
SHANTOU	-	SWA	ZGOW
SHENYANG	-	SHE	ZYTX
SHENZHEN	-	SZX	ZGSZ
SHIJIZHOUANG	-	SJW	ZBSJ
TAIYUAN	-	TYN	ZBYN
TIANJIN	-	TSN	ZBTJ
WEIHAI	-	WEH	ZSWH
WUHAN	-	WUH	ZHHH
XIAMEN	-	XMN	ZSAM
XIAN	-	XIY	ZLXY
YANTAI	-	YNT	ZSYT
YINCHUAN	-	INC	ZLIC

## EASTERN RUSSIA

ANADYR	-	DYR	UHMA
BLAGOVESCHENSK	-	BQS	UHBB
BRATSK	-	BTK	UIBB
CHITA	-	HTA	UIAA
IRKUTSK	-	IKT	UIII
KAZAN	-	KZN	UWKD
KHABAROVSK	-	KHV	UHHH
MAGADAN	-	GDX	UHMM
MOSCOW	DOMODEDOWO	DME	UUDD
MOSCOW	SCHEREMETJEW	SVO	UUEE
MOSCOW	VNUKOVO	VKO	UUWW
MURMANSK	-	MMK	ULMM
PETROPAVLOVSK	-	PKC	UHPP
SOTSCHI	-	AER	URSS
ST. PETERSBURG	-	LED	ULLI
TSCHELJABINSK	-	CEK	USCC
VLADIVOSTOK	-	VVO	UHWW
YAKUTSK	-	YKS	UEEE
YUZHNO	SAKHALINSK	UUS	UHSS

**INDIA**

AHMEDABAD	-	AMD	VAAH
CHENNAI		MAA	VOMM
DEHLI		DEL	VIDP
MUMBAI		BOM	VABB
PUNE		PNQ	VAPO

**INDONESIA**

JAKARTA	-	CGK	WIII
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**ISRAEL**

TEL AVIV	BEN GURION	TLV	LLBG
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**JAPAN**

TOKYO	HANEDA	HND	RJTT
TOKYO	NARITA	NRT	RJAA
OSAKA	KANSAI	KIX	RJBB
SAPPORO	NEW CHITOSE	CTS	RJCC
NAGOYA	-	NKM	RJNA

**JORDAN**

AMMAN	QUEEN ALIA	AMM	OJAI
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**PAKISTAN**

ISLAMABAD	-	ISB	OPRN
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## SAUDI ARABIA

JEDDAH	-	JED	OEJN
MEDINA	-	MED	OEMA
RIYADH	-	RUH	OERK

## SINGAPORE

SINGAPORE	CHANGI	SIN	WSSS
SINGAPORE	SELETAR	XSP	WSSL

## SOUTH KOREA

CHEONGJU	-	CJJ	RKTU
DAEGU	-	TAE	RKTN
JEJU	-	CJU	RKPC
KIMHAE	-	PUS	RKPK
KWANGJU	-	KWJ	RKJJ
MUAN	-	MWX	RKJB
POHANG	-	KPO	RKTH
SEOUL	INCHEON	ICN	RKSI
SEOUL	GIMPO	GMP	RKSS
SEOUL	SINGONRI	SSN	RKSM
ULSAN	-	USN	RKPU
WONJU	-	WJU	RKNW
YANGYANG	-	YNY	RKNY
YEOSU	-	RSU	RKJY



**TAIWAN**

TAIPEH	-	TPE	RLTP
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**THAILAND**

BANGKOK	SUARNABHUMI	BKK	VTBS
PHUKET	-	HKT	VTSP

**TURKEY**

ANKARA	-	ESB	LTAC
ANTALYA	-	AYT	LTAI
ISTANBUL	ATATÜRK	IST	LTBA
IZMIR	-	ADB	LTBJ

**UNITED ARAB EMIRATES**

ABU DHABI	INTERNATIONAL	AUH	OMAA
DUBAI	INTERNATIONAL	DXB	OMDB
DUBAI	WORLD CENTRAL	DWC	OMDW

**VIETNAM**

HO CHI MINH STADT	-	SGN	VVTS
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ELITE DESTINATIONS  
**NORTH AMERICA**

**CANADA**

CITY	AIRPORT	IATA	ICAO
CALGARY	-	YYC	CYYC
EDMONTON	-	YEG	CYEG
GANDER	-	YQX	CYQX
GOOSE BAY	-	YYR	CYYR
MONTREAL	-	YUL	CYUL
QUEBEC	-	YQB	CYQB
ST. JOHN'S	-	YYT	CYYT
TORONTO	PEARSON	YYZ	CYYZ
VANCOUVER	-	YVR	CYVR
YELLOWKNIFE	-	YZF	CYZF

**MEXICO**

CANCUN	-	CUN	MMUN
COZUMEL	-	CZM	MMCZ
LOS CABOS	-	SJD	MMSD
MEXICO CITY	-	MEX	MMMX
TOLUCA	-	TLC	MMTO

UNITED STATES

ANCHORAGE	-	ANC	PANC
AUSTIN	-	AUS	KAUS
ATLANTA	-	PDK	KPDK
BALTIMORE	-	BWI	KBWI
BEDFORD	-	BED	KBED
BOSTON	-	BOS	KBOS
CHICAGO	MIDWAY	MDW	KMDW
CHICAGO	O'HARE	ORD	KORD
CORPUS CHRIST	-	CRP	KCRP
DALLAS	-	DAL	KDAL
DENVER	-	DEN	KDE
DENVER	CENTENNIAL	APA	KAPA
DES MOINES	-	DSM	KDSM
DETROIT	-	DET	KDET
FT. LAUDERDALE	-	FLL	KFLL
HARTFORD	-	BDL	KBDL
HILO	INTERNATIONAL	ITO	PHTO
HONOLULU	INTERNATIONAL	HNL	PHNL
HUNTSVILLE	-	HSV	KHSV
INDIANAPOLIS	-	IND	KIND
JACKSONVILLE	CECIL FIELD	VQQ	KVQ
JACKSONVILLE	INTERNATIONAL	JAX	KJAX
KAHULUI	-	OGG	PHOG
KONA	KEAHOLE	KOA	PHKO
LANAI	-	LNK	PHNY
LAS VEGAS	-	LAS	KLAS



UNITED STATES

LIHUE	-	LIH	PHLI
LONG BEACH	-	LGB	KLGB
MARTHA'S VINEYARD	-	MVY	KMVY
MEMPHIS	-	MEM	KMEM
MIAMI	-	MIA	KMIA
MILWAUKEE	-	MKE	KMKE
MINNEAPOLIS	-	MSP	KMSP
MORRISTOWN	-	MMU	KMMU
NASHVILLE	-	BNA	KBNA
NEWARK	-	EWR	KEWR
NEW ORLEANS	-	MSY	KMSY
ORLANDO	-	MCO	KMCO
OXNARD	-	OXR	KOXR
PALM SPRINGS	-	PSP	KPSP
PALWAUKEE	-	PWK	KPWK
SAN FRANCISCO	-	SFO	KSFO
SANTA ANA	-	SNA	KSNA
SANTA BARBARA	-	SBA	KSBA
SAVANNAH	-	SAV	KSAV
ST. LOUIS	-	STL	KSTL
ST. PETERSBURG	-	PIE	KPIE
TETERBORO	-	TEB	KTEB
WASHINGTON D.C.	-	DCA	KDCA
WASHINGTON D.C.	DULLES	IAD	KIAD
WEST PALM BEACH	-	PBI	KPBI
WHITE PLAINS	-	HPN	KHPN





ELITE  
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ELITE DESTINATIONS

**SOUTH AMERICA**



**ARGENTINA**

CITY	AIRPORT	IATA	ICAO
BARILOCHE	-	BRC	SAZS
BUENOS AIRES	AEROPARQUE	AEP	SABE
BUENOS AIRES	INTL. (EZEIZA)	EZE	SAEZ
BUENOS AIRES	SAN FERNANDINO	FDO	SADF
CORDOBA	-	COR	SACO
ROSARIO	-	ROS	SAAR
USHUAIA	-	USH	SAWH

**BRAZIL**

BELÉM	-	BEL	SBBE
BRASILIA	-	BSB	SBBR
MANAUS	-	MAO	SBEG
PAMPULHA	-	PLU	SBBH
PORTO ALEGRE	-	POA	SBPA
RECIFE	-	REC	SBRB
RIO DE JANEIRO	INTERNATIONAL	GIG	SBGL
RIO DE JANEIRO	JACAREPAGUÁ	RIO	SBJR
RIO DE JANEIRO	SANTOS DUMONT	SDU	SBRJ
SALVADOR	-	SSA	SBSV
SAO PAULO	CAMPO DE MARTE	SAO	SBMT
SAO PAULO	CONGONHAS	CGH	SBSP
SAO PAULO	GUARULHOS	GRU	SBGR

**COLOMBIA**

BOGOTA	ISLA GRANDE	SIG	TJIG
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**VENEZUELA**

CARACAS	INTERNATIONAL	CCS	SVMI
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ELITE  
PRIVATE JET SERVICE

ELITE DESTINATIONS

CARIBBEAN



	CITY	AIRPORT	IATA	ICAO
ARUBA	ARUBA	-	AUA	TNCA
PUERTO RICO	SAN JUAN	ISLA GRANDE	SIG	TJIG
SINT MAARTEN	SINT MAARTEN	-	SXM	TNCM



The logo for Elite Private Jet Service, featuring the word "ELITE" in a stylized font with five stars above it, and "PRIVATE JET SERVICE" in a smaller font below it.

ELITE  
PRIVATE JET SERVICE

ELITE DESTINATIONS

AFRICA



**ALGERIA**

CITY	AIRPORT	IATA	ICAO
ALGIERS	-	ALG	DAAG

**EGYPT**

KAIRO	-	CAI	HECA
SHARM-AL-SHEIK	-	SSH	HESH
HURGHADA	-	HRG	HEGN

**KENYA**

NAIROBI	-	NBO	HKJK
MOMBASA	-	MBA	HKMO

**MOROCCO**

AGADIR	-	AGA	GMAD
CASABLANCA	-	CMN	GMMN
ESSAOUIRA	MOGADOR	ESU	GMMI
FES	SAISS	FEZ	GMFF
MARRAKESCH	MENARA	RAK	GMMX
NADOR	-	NDR	GMMW
RABAT	SALÉ	RBA	GMME
TANGIER	-	TNG	GMTT



ELITE  
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ELITE DESTINATIONS

**AFRICA**

**NAMIBIA**

CITY	AIRPORT	IATA	ICAO
WINDHUK	-	WDH	FYWH

**SOUTH AFRICA**

CAPE TOWN	-	CPT	FACT
DURBAN	-	DUR	FADN
JOHANNESBURG	-	JNB	FAJS

**TANZANIA**

DAR ES SALAM	-	DAR	HTDA
KILIMANJARO	-	JRO	HTKJ

**TUNISIA**

DJERBA	-	DJE	DTTJ
TUNIS	-	TUN	DTTA



ELITE ONLY THE BEST FOR YOUR TRIP  
**PREMIUM PARTNERS**





YOU CAN FIND DETAILED INFORMATION ON OUR PRESTIGIOUS PREMIUM SERVICE PARTNERS ON OUR WEB SITE.





ELITE TERMS AND CONDITIONS  
**FAIR CONDITIONS**

ELITE  
PRIVATE JET SERVICE



## 1. SCOPE

These general terms and conditions of business apply to all charters entered into with Elite Handling Service GmbH. They can be modified or replaced by individual provisions.

Consumers, in terms of business relations, are natural persons with whom business relations are taken up and to whom commercial or independent professional activity cannot be attributed.

Business persons, in terms of these terms and conditions, are natural or legal entities or partnerships with a legal character, with whom business relations are taken up and who carry out a commercial or self-employed activity.

The chartering party, in terms of these terms and conditions, are both consumers and business entities.

General terms and conditions of the chartering party that differ, conflict or supplement, even if known about, do not form part of this charter, unless their validity is expressly agreed to in writing.

## 2. BOOKING ENQUIRIES

For booking enquiries and bookings for flights, limousines and other services, communication takes place by telephone, fax and the Internet. Enquiries can be submitted verbally and in writing, although written confirmation is also required.

Reserved flights and vehicles, and also those reserved by Elite Handling Service GmbH, will be provided to the customer on time on the day of departure and arrival. Elite Handling Service is entitled to otherwise allocate reserved flights and vehicles in the event of delay or non-appearance on the day of arrival, unless a later arrival time has been expressly agreed to.

## 3. PRICE CHANGES

All contractors are bound by the published prices and those prices laid down in company agreements, as well as the prices for flights, limousines and other services respectively. These are published in advance.

## 4. TERMS OF PAYMENT

Unless other arrangements for payment have been made, invoices are due immediately upon receipt. If Elite Handling Service GmbH sends the invoice to the customer by fax or e-mail, this also counts as the invoice having been received. Elite Handling Service GmbH is exempted from accepting and choosing credit cards in all instances, even if signage at the office or on the Internet indicates that credit cards are generally accepted. In all other cases, cheques, credit cards and other means of payment are only accepted for payment and not as payment.

The customer shall pay for all flights and other services in advance. If payment has not been received prior to departure, Elite Handling Service GmbH reserves the right to cancel the flight without the customer having a right to compensation.

## 5. PREPAYMENTS

Elite Handling Service GmbH offers customers the option of making a deposit into a sub-account belonging to Elite Handling Service GmbH. In agreement with the customer, invoices for booked services are debited from this deposit.

The customer is entitled to ask for the return of the deposit repayment at any time without giving reason, minus any outstanding invoice payments owed to Elite Handling Service GmbH. The customer is not entitled to claim interest payments, etc. when making a deposit.

## 6. CANCELLATIONS

In cases where the customer cancels bookings, or fails to use the services offered by Elite Handling Service GmbH, the contractual services the customer has ordered and booked but not used, that are offered by the airline or the service provider (particularly for the provision of aircraft and vehicles plus staff and/or other services, such as catering) shall be charged to the customer by Elite Handling Service GmbH at the flat rates detailed below:

- a) Cancellations between 30 and 3 days (inclusive in each case) prior to the respective services being rendered: flat rate of 50.00 Euros plus the VAT applicable in each case.
- b) Cancellation 48 hours prior to the respective services being rendered or the non-use of the respective services: 50% of the cost of the ordered/reserved services.
- c) Cancellation less than 24 hours prior to the respective services being rendered, or the non-use of the respective services: 100% of the cost of the ordered/reserved services.

If the airlines and other service providers do not apply any cancellation fees, Elite Handling Service GmbH will not charge the customer for any costs either, besides the flat rate for expenses of 50.00 Euros plus the VAT applicable.

## 7. LIABILITY

Elite Handling Service GmbH is only liable to the extent of the liability limits and legal liability under law, but not for delays or other damages suffered by customers in connection with flights and/or limousine rides. Liability for any other reason is excluded, except in cases where damage was caused intentionally or through the gross negligence of Elite Handling Service GmbH and/or its legal representatives or agents.

Appeals for non-contractual performance expire if no claim is made within a month of the contract being terminated. The expiry period is delayed if the customer is prevented from meeting the deadline by force majeure or through no fault of his own.

On making an assured reservation and payment, the customer agrees to accept the terms and conditions of Elite Handling Service GmbH, and the airlines rendering the service, as well as other service providers provided on request.

## 8. DUTY TO COOPERATE

If any disruptions to services occur, the customer is obliged to make every reasonable effort to remedy the disruption and keep damage to a minimum.

The customer is obliged to inform Elite Handling Service GmbH immediately. In this case, Elite Handling Service GmbH will ensure a remedy, insofar as feasible. Any culpable failure by the customer to not report a defect does not result in a claim for mitigation.

## 9. LIMOUSINE TRANSFER

The service included in the YOURFLIGHT<sup>GOLD</sup> for free limousine transfer only applies to metropolitan areas in Germany (e.g. Munich, Berlin, Hamburg, Cologne, Friedrichshafen, etc.), but not to more sparsely populated areas (e.g. Ingolstadt, Straubing, Bautzen, etc.). The limousine service for more sparsely populated areas can be booked at an extra cost, however.

In addition, the service only includes a one-way transfer from the airport to the city centre (max. distance: 50k m) with a Mercedes S Class or equivalent.

Only holders of a YOURFLIGHT<sup>GOLD</sup> membership are entitled to this free transfer. It is up to the customer to allocate the remaining seats in the car to other passengers.

## 10. TERMS REGARDING PERSONAL PROPERTY BROUGHT ONTO AIRCRAFT, MOTOR VEHICLES AND HOTELS

The customer is liable for objects or other personal property he forgets in cars, planes or hotels. If the customer notices that he has lost his personal property, he should report it immediately to Elite Handling Service GmbH, who can then check the aircraft, vehicle or hotel. The permanent safe-keeping of property does not take place. Elite Handling Service GmbH accepts no liability for damages caused by third-parties.

## 11. MISCELLANEOUS TERMS

- a) The customer is obliged to inform Elite Handling Service GmbH immediately of the loss of items brought onto the aircraft, vehicle or hotel, or at the latest by the end of the trip.
- b) The customer is liable for all damages he causes wilfully to aircraft, vehicles or hotel rooms during the agreed period of use.
- c) The headings used in these terms and conditions are for convenience only and have no material significance, especially with regard to the concluding provision.
- d) The law of the Federal Republic of Germany shall apply to these conditions at all times and the entire legal relationship between Elite Handling Service GmbH and the customer.
- e) Jurisdiction is the headquarters of Elite Handling Service GmbH.

PREMIUMSERVICE **WORLDWIDE**



# ELITE GROUND HANDLING





[www.elite-privatejet-service.com](http://www.elite-privatejet-service.com)

**Elite Handling Service GmbH**  
CEO: Maik Steinmüller

Pariser Platz 6a  
D-10117 Berlin | Germany

Tel. +49 (0) 800 0000 102 (24/7h)  
[operations@elite-handling-service.com](mailto:operations@elite-handling-service.com)

★★★★★  
**ELITE**  
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